

## Securing A Better Future and Workflow with Benchmark's Satellite CMMS!



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### Objective & Solution:

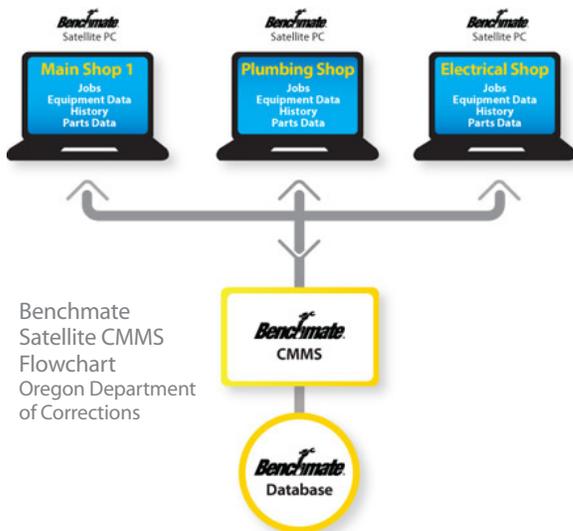
Maintenance is performed by inmates. For security reasons, each shop is restricted to accessing its own jobs, equipment, spare parts data and related documents.

The solution is Benchmark's **Satellite CMMS** installed on a PC in each shop (e.g.: Electrical, Mechanical & Plumbing). Active jobs are uploaded from the Benchmark CMMS Server. As each job is performed it is printed and maintenance activity entered. Maintenance activity includes:

- Labor, who worked and when,
- Parts Issued,
- Comments including ATTN REQ flag and CAUSE (or failure) CODE,
- Start/Stop Dates and Time-of-Day.

Maintenance activity from each shop is saved in Benchmark CMMS database where it is merged with maintenance activity from all shops. Completed PMs are rescheduled. Completed Work Orders and Trouble Calls are rescheduled. Part Issued data is used to update the Quantity-On-Hand in the Master Spares file and set Low Stock flags as needed.





## Benchmate Solutions Deployed

Benchmate Satellite CMMS is installed on stand-alone PC in each maintenance shop. Each PC has its own:

- Hard drive for storing its jobs, documents, etc.
- Local Area Network (LAN) connection for communicating with the Benchmate Server and
- Printer to print jobs

Benchmate CMMS initiates and controls data transfer between Satellite CMMS and the Benchmate database.



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### Interview excerpts with:

– Laddie May,  
Facilities Services  
Operational Specialist 2

Oregon Department of  
Corrections

## Client Feedback

**The Oregon Department of Corrections is responsible for the management and administration of 14 adult correctional institutions including minimum, medium, and maximum security prisons.**

Recognized nationally among correctional agencies it is focused on safe prisons, a safe workplace, and changing offenders' criminal behavior through evaluation, education, treatment and work. It is required to track maintenance data and costs across all facilities.

The Department of Corrections implemented Benchmate in 1999, and in 2012 they added Benchmate's Satellite CMMS to meet these requirements.

*“Securely performing and tracking maintenance and related costs at all our facilities and prisons was our ultimate goal.*

*We've achieved that with Benchmate's Satellite CMMS. It gives us the flexibility we need and we've deployed it in separate trade shops including: Plumbing, Electric, and Fabrication. It's easy-to-use, our management team, maintenance staff, and inmates now track all types of Maintenance Management tasks and data including: Preventive Maintenance, Required Maintenance and Project tracking, as well as, Work Orders and Trouble Calls. We also use it to track costs on a variety of community projects,” says Laddie May, Facilities Services Operational Specialist 2.*



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## Equipment & Components Maintained

The Oregon Department of Corrections uses Benchmark Satellite CMMS to securely perform and track maintenance activities of multiple shops – each with its own work orders.

### Client Maintenance Goals

- Securely perform & track maintenance jobs
- Manage costs across all facilities
- Deploy in multiple locations & have them operate independently of Benchmark CMMS
- Easy to use by staff and inmates
- Track PM's, Work Orders, Trouble Calls
- Accurate project tracking
- Efficient workflow
- Optimize Preventive Maintenance
- Staff controlled data for security

### OR DOC's Biggest Benefits for using Benchmark

#### Efficiency and Security:

Benchmark's easy to use CMMS allows management team, maintenance staff and inmates to securely perform and track projects, while maintaining maximum security.

#### Increased productivity:

Performing and tracking maintenance and related costs at all our facilities with Satellite CMMS.

A SIMPLER CMMS



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Satellite CMMS goes where the work is!

In 1985, Benchmate began developing what has resulted in a long-standing reputation for delivering value-based maintenance management tools to meet the demands of clients in a wide-range of industries.



#### **Markets & Industries**

*General Manufacturing*

*Food Products*

*Energy*

*Utilities*

*Government*

*Education*

#### **About Benchmate**

Today, that focus remains unchanged as companies continue to trust and rely on Benchmate to address and resolve their maintenance management challenges.

Benchmate develops and delivers powerful, yet simple to use and easy to learn maintenance management software designed for small to medium size work forces to reduce costs, increase efficiencies and streamline processes.

#### **At Benchmate, we:**

- Personalize our client relationships and build upon our client-first culture
- Leverage our 20 years of maintenance management software experience by consistently delivering the tools and solutions today's maintenance work forces require
- Focus on the small to medium size maintenance department and design systems that specifically meet their needs
- Equip maintenance personnel with an easy-to-learn and use application that is flexible to adapt to changing user needs without compromising depth of system functionality
- Provide an intuitive interface that enables quick start with minimal training and set-up to facilitate immediate use and ROI

#### **Got Questions?**

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