

Benchmarkate delivers a rock solid, real-time, maintenance management solution, maximizing uptime, 24/7.



www.Benchmarkate.com

**Benchmarkate
Markets & Industries:**

- Energy
- General Manufacturing
- Food Products
- Utilities
- Government
- Education
- Golf Industry

American Gypsum – Eagle Plant - operates around the clock to produce more than 113 miles of wallboard each day. Maintaining the highest production levels requires a meticulous maintenance management software system, that's Benchmarkate.





www.americangypsum.com

The Client

American Gypsum - Eagle Plant

American Gypsum has been manufacturing, selling, and distributing gypsum wallboard products for over 50 years. Serving the drywall industry with quality products that are sold throughout the United States.

American Gypsum is the fifth largest producer of gypsum wallboard in North America operating five gypsum plants with six production lines with an annual capacity approaching four billion square feet of wallboard. In order to provide same-day service in certain strategic areas.

American Gypsum's mines, located in close proximity to the production plants, contain some of the purest gypsum deposits in North America. American Gypsum's long term commitment to quality materials; low-cost, up-to-date production facilities; efficient operations; and strategic distribution insures a dynamic and financially strong corporation that excels on a national level.

Equipment & Components Maintained

- Conveyor Systems
- Crushers
- Fork lifts
- Hammer Mills
- Feeders
- Critical Components
- Mixers
- Vehicles

Client Maintenance Goals

- Synchronizing communications
- Maximizing uptime - maintain 24/7 operations
- Improve reliability with real-time data
- Install a CMMS that's easy to implement, requires minimal training, and can be used immediately by maintenance and production personnel



Benchmate Solutions Deployed

American Gypsum - Eagle Plant utilizes the following Benchmate Software:

- **Benchmate v8.04:**
Used by 4 full time maintenance staff with 10-20 people submitting trouble calls to it.
- **Benchmate Hyperlink Module:**
Provides instant access to your Benchmate data from plant drawings, documents, photos, etc.

Interview excerpts with:

– Bill Baxter

American Gypsum -
Eagle Plant



Client Feedback

"We knew there was a better way to manage the data related to equipment PM's, repairs and scheduled maintenance," states Baxter. "Keeping the production equipment running as much as possible with minimal downtime was key for us. While searching for a maintenance system, our team focused on that objective and sought a package that was easy to use, simple to learn and without all the 'extras' that were unimportant to us."

The result of the search by the team was the selection of Benchmate. Chosen for its simplicity and intuitive interface, Benchmate was immediately implemented and made available for use by both maintenance and production personnel with little training required.

The new system rapidly took shape and soon became the key tool for maintenance management. As users quickly became comfortable with the system, mechanics and electricians within the maintenance department learned how to easily create a parts requisition within the Benchmate system and send it directly to purchasing. This enables all maintenance requisitions to be housed within one system before going to the purchasing agent for review, approval and issuing purchase orders." says Baxter.

American Gypsum's Biggest Benefits from using Benchmate

History Data:

Complete equipment history data is maintained so that workers know exactly what has been done to every piece of equipment being tracked in Benchmate.

System Technical Support & Upgrades:

When it comes to system support, Benchmate is quick to respond. We depend on this fast turnaround whenever issues arise. Knowing support is only a telephone call away helps assure the maintenance team that any potential system problems or even what may turn out to be a routine question is handled professionally and thoroughly.

Spare Parts Inventory:

We currently have a large portion of our spares in the system, but we still need to add several records in the near future. Our plan is to use bar code scanning for our storeroom which will certainly improve our spares tracking and management of parts inventory."

In 1985, Benchmate began developing what has resulted in a long-standing reputation for delivering value-based maintenance management tools to meet the demands of clients in a wide-range of industries.



Markets & Industries

General Manufacturing

Food Products

Energy

Utilities

Government

Education

About Benchmate

Today, that focus remains unchanged as companies continue to trust and rely on Benchmate to address and resolve their maintenance management challenges.

Benchmate develops and delivers powerful, yet simple to use and easy to learn maintenance management software designed for small to medium size work forces to reduce costs, increase efficiencies and streamline processes.

At Benchmate, we:

- Personalize our client relationships and build upon our client-first culture
- Leverage our 20 years of maintenance management software experience by consistently delivering the tools and solutions today's maintenance work forces require
- Focus on the small to medium size maintenance department and design systems that specifically meet their needs
- Equip maintenance personnel with an easy-to-learn and use application that is flexible to adapt to changing user needs without compromising depth of system functionality
- Provide an intuitive interface that enables quick start with minimal training and set-up to facilitate immediate use and ROI

Got Questions?

Benchmate Systems, Inc.

P.O. Box 669
Coupeville, WA 98239
Tel: (360) 678.8358
www.benchmate.com

If you are located in the Southeast US

(AL, FL, GA, KY, MS, NC, SC, TN, VA or WV)
Contact: Gene Wyss
Roanoke, VA
phone: (814) 659-5553
genew@benchmate.com

If you are located in the Southwest US

(AZ or So Calif)
Contact: AGM Technical Solutions, LLC
Chandler, AZ
phone: (480) 794-1210
inforequest@agmtechsol.com