

Embracing Preventive Maintenance

In 2005, AFL Telecommunications – a Fujikura business – was looking for a maintenance solution to manage scheduled preventive maintenance (PM) work. The only system in place was manual-based which proved to be inefficient and inadequate for this fiber optic cable manufacturer. “We needed a plant wide system to schedule maintenance for all plant equipment,” states Brad Roberts, Facility Engineering Manager. “Benchmark was our choice because it was a low cost solution to meet



the needs of our 15 maintenance professionals responsible for our large plant.”

Roberts continues by expressing how simple and easy to use Benchmark is as a system to communicate with maintenance. With the trouble call functionality, any one within the plant can instantly notify maintenance of any identified issues that need attention.

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*- Brad Roberts,
Facility Engineering Manager*

Roberts and the maintenance team at AFL Telecommunications rely on Benchmark as a place to enter work to be performed and where everything can easily be managed. The maintenance team meets weekly to review scheduled work and backlog. Reports are also reviewed that provide details for all completed jobs.

“The PM functionality was a top priority for us”, continues Roberts. “We have fully embraced Benchmark and will soon expand our use of the system. Our team is well-pleased with the results we’ve achieved from having Benchmark in place for a short period of time.”



At-A-Glance

- ▶ A subsidiary of America Fujikura, Ltd.
- ▶ Manufactures fiber optic cable
- ▶ Maintenance work force totals 15
- ▶ Corporate principles:
 - ▶ Customer focus
 - ▶ Technology focus
 - ▶ Employee health and safety